

Mark Macdonald

From: Anne Marie Todd
Sent: Monday, March 31, 2014 2:29 PM
To: Mark Macdonald
Subject: testimonial

Tracery Builders does top quality work - every part of the project is solid construction. Mark's team is conscientious and takes pride in their work. His team rewired, repiped and rebuilt walls for our basement project, taking care and paying attention to detail every step of the way. Most notable is the cleanliness of the workspace - they cleaned throughout the day and at the end of each day, thoroughly cleaned the work area.

Tracery Builders is extremely responsive - Mark and his team responded to every question we had and even came over the Sunday after Thanksgiving to fix a plumbing problem. Mark checked in every day; his team is here when they say they are going to be here.

Tracery Builders exemplifies creativity and flexibility. Mark's team thinks carefully about each element of the project, offering innovative solutions to the complexities present in an older home. Mark considered our needs throughout the project and was flexible in making sure our needs and desires were met. The ultimate goal of Mark and the team at Tracery Builders is to make their clients happy - and we are.

Thanks again for everything!

Anne Marie Todd

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