

Kent and Nancy Vincent

May 15, 2014

We hired Mark McDonald, Tracery Professional Builders, on recommendation to raise a sunken living room, strengthen and level subfloors for hardwood floor installation, repair a termite damaged wall, install raised ceiling lights and a host of home remodel items. We could not be more impressed with the man, his crew, caring to get it right, honesty, expertise, work quality and ethic. From the outset, we were really impressed with the extent to which Mark worked with us to get the remodel completed the way we wanted and to his high standard. Something not done right would be redone, even before we noticed it. There doesn't seem to be any aspect of a home, how to design, build, remodel or repair it that he doesn't have a mastery of and, in fact, he holds a Masters Degree in Structural Engineering. Mark's quote laid out all his costs, including detailed material list and where he generates his profit, all open, fully honest, nothing hidden, and the price was very reasonable. The number of little things that Mark and his crew did at no cost to help us through the construction process, including moving furniture in and out, was equally impressive. In the end, beautiful remodel, couldn't be happier with the job Mark and his crew did.